

Your Personal Information Is Protected with Prospect Mortgage!

How To Read Encrypted Emails

Thank you for entrusting me with your home loan! I am committed to your satisfaction and to making your home loan process as smooth as possible.

Here at Prospect Mortgage we are dedicated to providing world-class service for our customers. Part of this commitment includes being vigilant about protecting our client's personal information. Please note that many emails that come from Prospect Mortgage or myself may be encrypted. This ensures that your private information is protected. In order to read these emails, please set up an account (a one-time set-up) using the instructions below.

Instructions on How to Set-Up Your Account

1 Log in to your email and click on the email I sent you. You will then see the following message:



2 Click to read message. First-time users, we ask that you take a minute to set up your account and password. **Just type your first name, last name, password, then confirm your password and click continue.** Please note passwords must be 7-20 characters long and at least one digit (0-9) is required, and your user name may not appear in the password. Save your password for future reference -- you will need it.

Registration. Your privacy is important to us. Since you are using this secure email system for the first time, we ask that you take a minute to set up your password and choose a security question.

PROSPECT MORTGAGE

Email Address: myemail@webmail.com

First Name:

Last Name:

Password:

Confirm Password:

[Continue](#)



3 Once this is complete, you now have full access to the secure emails and attachments I send you.

Once you have set up your account, after you Click to Read Message you will then see the login screen where you will enter your password.

Login

PROSPECT MORTGAGE

Log in to read your secure message.

Email Address: myemail@webmail.com

Password:

[Forgot Password](#) [Continue](#)

Your privacy is important to us! Remember, you will only need to set up your account once. Throughout the entire process of your loan, all of your information will stay safe and secure with the same password. If you forget your password, simply click the Forgot Password button and it will be emailed to you.

You will receive emails from Prospect Mortgage or myself periodically throughout the process of your loan. Each time you receive an email, please call me if you have questions. Any and all questions are welcome, so please do not hesitate to contact me. **Once again, thank you for entrusting me with your home loan.**

